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To promote and protect the health and well-being of Kings County residents through education, prevention, and intervention.



## **County of Kings, California Identifies and Addresses Web Server Misconfiguration**

**HANFORD, CALIFORNIA (JANUARY 21, 2022)** – Today, County of Kings, California announced that it is mailing letters to individuals whose information may have been involved in a technical issue on its public web server.

On November 24, 2021, County of Kings learned that a misconfiguration on its public web server made limited information on COVID-19 cases provided to the County’s Public Health Department by the California Department of Public Health and County healthcare providers available on the internet.

Immediately upon learning of this incident, County of Kings promptly launched an investigation and worked diligently to correct the misconfiguration. Through the investigation, County of Kings determined that the misconfiguration resulted from an error made by a third-party contractor and existed on the County’s public web server from February 15, 2021 until it was fully corrected on December 6, 2021. The investigation could not rule out the possibility that some individuals’ information may have been viewable online as a result of the misconfiguration, including individuals’ names, dates of birth, addresses, and COVID-19 related information.

On January 21, 2022, County of Kings began mailing letters to individuals whose information may have been involved in the incident. County of Kings has also established a toll-free, dedicated incident response line to answer questions that individuals may have. Additional information is available at [www.countyofkings.com](http://www.countyofkings.com) or by calling County of Kings’ dedicated incident response line at 866-227-6018, Monday through Friday, between 6:00 am and 4:00 pm, Pacific Time.

To date, County of Kings has no reason to believe that individuals’ information has been or will be misused. Based on the limited nature of the information involved in this incident, no further action is required by individuals at this time.

County of Kings deeply regrets any inconvenience or concern this may cause. To help prevent something like this from happening again, County of Kings is taking steps to further protect COVID-19 information and has corrected all technical issues related to its web server misconfiguration.