



# Kings County Medical Health Operational Area Coordinator (MHOAC)



Send SITREPs and Resource Requests electronically to: [KC.MHOAC@co.kings.ca.us](mailto:KC.MHOAC@co.kings.ca.us)

Note: The MHOAC Email is only monitored Mon-Fri during normal business hours

## After Business Hours 24/7 Emergency Line

Kings County Dispatch

(559) 852-2720

Ask to speak to the MHOAC

Primary MHOAC – Rose Mary Rahn

Director of Public Health

Alternate MHOAC – Brionne Jackson

Public Health Emergency Planner

(559) 413-7316 - cell

(559) 852-2634 - office

Alternate MHOAC – VACANT

Public Health Emergency Planner

(559) 852-2618 - office

## Purpose, Authorities, and Duties of the MHOAC

California Health and Safety Code, Section §1797.153 states that in each operational area, the county health officer and the local emergency medical services agency administrator may act jointly as the medical and health operational area coordination (MHOAC) or appoint another individual to fulfill these responsibilities.

In the event of a local emergency, the MHOAC shall coordinate disaster medical and health resources within the operational area (OA), and be the Point of Contact (POC) for coordination with the Regional Disaster Medical and Health Coordinator/Specialist (RDMHC/S) Program. Each California OA appoints a MHOAC to provide 24-hour, seven day a week, single POC for disaster medical and health operations.

The MHOAC Program is responsible for assessing the needs for medical resources and commodities within the OA and requesting support for shortfalls through the RDMHC/S and the Regional Emergency Operations Center (REOC). The MHOAC Program is responsible for coordination with MHOAC Programs in the Mutual Aid Region (via the RDMHC/S) to maintain directories of Public Health, Environmental Health, Behavioral/Mental Health, and EMS resources, including equipment, supplies, personnel and facilities, within the OA.

In cooperation with the county Office of Emergency Services, local public health department, the local office of environmental health, the local department of mental health, the local EMS agency, the local fire department, the Regional Disaster and Medical Health Coordinator, and the regional office of the Office of Emergency Services (OES), the MHOAC is responsible for ensuring the development of a medical and health disaster plan for the operational area and shall follow the Standard Emergency Management System (SEMS) and the National Incident Management System (NIMS).

The medical and health disaster plan includes:

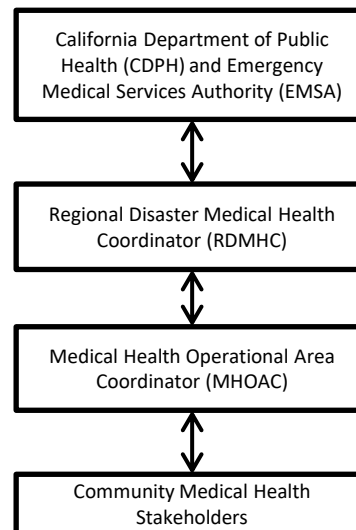
1. Assessment of medical needs.
2. Coordination of disaster medical and health resources.
3. Coordination of patient distribution and medical evaluation.
4. Coordination with inpatient and emergency care providers.
5. Coordination of out-of-hospital medical care providers.
6. Coordination and integration with fire agency personnel, resources, and emergency fire prehospital medical services.
7. Coordination of providers of non-fire based pre-hospital emergency medical services.
8. Coordination of the establishment of temporary field treatment sites.
9. Health surveillance and epidemiological analyses of community health status.
10. Assurance of food safety.
11. Management of exposure to hazardous agents.
12. Provision or coordination of behavioral/mental health services.
13. Provision of medical and health public information protective action recommendations.
14. Provision or coordination of vector control services.
15. Assurance of drinking water safety.
16. Assurance of the safe management of liquid, solid, and hazardous wastes.
17. Investigation and control of communicable diseases.

## When to contact the MHOAC program:

An unusual event has occurred that may impact or threaten public health, environmental health or medical services. An unusual event is distinct from day-to-day activities as they cause stress to your facility beyond routine occurrences. Unusual events include both planned events (e.g., large public gatherings or events like protests, concerts, sporting events, etc.) and unplanned events (e.g., earthquake, loss of power, flood, etc). Unusual events often produce media attention or are politically sensitive. You are encouraged to provide situational reporting to your MHOAC when an unusual event impacts your facility. This will help coordinate a timely and efficient response across the whole community. Contact the MHOAC if resources are needed or anticipated to be needed beyond the capabilities of your organization, including those resources available through existing agreements (day-to-day agreements, memorandum of understanding, or other emergency assistance agreements).

The MHOAC program uses specific forms for situation reporting and resource requests. Using the information provided, please contact the MHOAC for a copy of these forms and training on how to complete them.

## Communication flow during unusual events



## Community Medical Health Stakeholders

- Emergency Medical Services
- Local Health Department and Laboratory
- Environmental Health Department
- Behavioral Health
- Waste Management/Public Works
- Private ambulance companies
- Fire Department
- Hospitals
- Skilled Nursing Facilities
- Community Health Clinics
- Dialysis Centers
- Ambulatory Surgical Centers
- Coroner's Office
- Animal Control
- Urgent Care Centers
- Other Medical Health Providers

For more information on public health emergency preparedness or to inquire about joining the Kings County Healthcare Emergency Preparedness Committee (KCHEPC), visit our website:

<https://www.kcdph.com/phep>